



1460 O'Brien Drive Menlo Park, CA 94025

Kevin Barnett, LEED AP
Project Manager
Floor Seal Technology
1005 Ames Ave
Milpitas, CA 95035

3/12/2013

Mirrorcrete Concrete Polishing

Dear Kevin,

I wanted to let you know how pleased we are with the job Floor Seal Technology did at our Apple's new office building and with the Mirrorcrete Polishing system.

We really appreciate how you and your team handled last minute changes to complete our schedule on time. Your prompt attention, professionalism, and can do attitude made for an enjoyable experience. The client was pleased with the results of the polished floor.

. We look forward to working with you in the future.

Regards,

Erik Sambrailo

A handwritten signature in blue ink, appearing to read "Erik Sambrailo", with a long horizontal flourish extending to the right.

NOVO CONSTRUCTION, INC.

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menlo park, ca 94025

c 650.670.2636