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April 02, 2008

William Clyne  
Floor Seal Technology, Inc.  
1005 Ames Avenue  
Milpitas, CA 95035

William,

On November 15, 2007 we experienced a catastrophic event on our Hospital Expansion project in Santa Rosa. In the early morning hours, an underground water main burst, flooding our construction site, and eventually flooding the entire 30,000sf basement of the operating hospital.

We want to express our sincere appreciation to Floor Seal Technology, Inc. for your assistance in our time of need. Within hours, our efforts to mobilize, move out, clean-up, and rebuild the facility were fully staffed, 24 hours per day, 7 days per week. Together, we maintained this effort and pace for 7 weeks.

We recognize the impact helping us must have had on your on-going operations and your personnel. Drawing significant resources from other projects is not easy and puts at risk your other clients and commitments. For your commitment to HMH and your employees' hard work we are grateful.

Although this started with a tragedy, our client is very complimentary and equally grateful for your contribution to the effort. We could not have done this without you.

Sincerely,

HMH Builders, Inc.

A handwritten signature in blue ink that reads 'Curtis F. Johnson'.

Curtis F. Johnson  
Vice President, Operations Manager

cc: Paul Tylar - Kaiser Permanente, Capital Projects  
Dave Higgins Jr. - HMH