

Builders Square  
2725 Datapoint Drive  
San Antonio, TX 78229

March 26, 1997

Floor Seal Technology, Inc.  
Florida District Office  
4415 Florida National Drive  
Lakeland, FL 33813

Attn: Charlie Bloss

Charlie, just a note to let you know how pleased we are with the job Floor Seal Technology did at our Miami, Florida store. As you know the store number #1372 is considered to be one of our flagship facilities in South Florida. From the initial opening we have had a problem with the tile floors installed on the raceway aisle in the store.

The problem turned out to be water vapor emission coming up through the concrete slab and causing the tile to delaminate. In trying to resolve this problem we initially tried one of the penetrate type sealers and found it to be unsuccessful in just a short period of time. After some research we found Floor Seal Technology and have finally fixed the water vapor emission problem.

Floor Seal Technology did a very professional job and the cooperation between Builders Square and Floor Seal Technology personnel was excellent. We also appreciate you working at nights and on weekends to keep the store operational. If anyone would care to see a successful moisture vapor sealing installation, please have them stop by our store at 13501 South Dixie Highway in Miami, Florida.

Sincerely,

R.H. Phillips Regional Facility Manager