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June 10, 2003

Mr. Bryan Taylor Floor Seal Technology 1005 Ames Avenue Milpitas, CA 95035

RE: 500 Lighthouse Avenue, Monterey Dear Bryan:

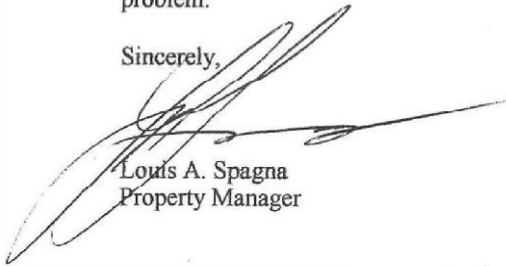
Now that the work is completed, I wanted to take a moment to thank you and your staff for the timely, thorough, and professional manner in which you analyzed, recommended, and installed the MES System 4 with Ardex K-15 coating in the above building.

Your explanations and assurances give me every confidence that, as long as we do not violate the integrity of the seal/coating, our floor will be free of moisture for at least the next ten years.

As I have already commented to you, the job you did last summer at the Surgery Center at 665 Munras, also in Monterey, has been moisture-free ever since.

Thanks again, and I would be happy to recommend you to anyone with a similar problem.

Sincerely,



Louis A. Spagna
Property Manager