

Dreyer Medical Clinic
 *Advocate*

Croyle, Tim
To: Shand Dill
Subject: Correction of flooring problems
Shand

Just wanted to take a minute to say thank you for helping get the moisture problem at the Dreyer Medical Center at Mercy Campus under control. It isn't often that you find a company willing to go to the extent that yours did to correct a problem so long after the original installation. After going back to the original contractor and getting nowhere It was a complete surprise to get such a quick answer from Floor Seal and to have you come and personally inspect to original installation. I would also like to thank your installer whom made this work flow with the installation of the new floor and the cleanup of the surgical area. Once again thank you for a job that was above and beyond our expectations.

Tim Croyle Facilities Supervisor

Mercy Campus
1221 North Highland Avenue
Aurora, Illinois 60506