



June 18 2004

Mr. Bill Clyne
CEO
Floor Seal Technology
1005 Ames Avenue
Milpitas, CA 95035

Dear Bill,

I appreciate all of your company's efforts in correcting the problems with our concrete floors at the Big Dog Garage.

Thank you for helping us identify many of the latent defects in our concrete that were beyond the scope of the MES and Fastfloors furnished by Floor Seal. Although many of the trials were experimental, we finally seem to be getting very close to a final solution. There is only one small problem area left and I have confidence that your team will have this area corrected in the near future.

Thanks again for your diligence.

Jay Leno

Jl:hp

A large, stylized handwritten signature of Jay Leno, written in black ink. The signature is cursive and flows from the top left towards the bottom right.